



Update on our responsible management approach and granting of the FSC certification

Information for our customers

The first "customer release" published on 10 December 2002 was the first step we took to inform our customers about the overall situation of the PALLISCO and CIFM companies within the specific context of Cameroon and against a backdrop of heightened international awareness regarding environmental protection and more specifically, forests. That document was also the first wherein PALLISCO disclosed its commitment to a responsible management of its forest resources and its long-term vision for timber products.

Today, PALLISCO's and CIFM's operations have developed ; the company has gained experience, is better structured and communicates more openly :

- The increase in forest resources (total surface area of 341,708 ha of forest) ensures long-term independent supplies from known origin, and the massif is developed, controlled and monitored by our own services ;
- Industrial development of CIFM towards secondary and tertiary processing improves the sustainable use of wood and diversifies the products supplied to our customers (dry and planed/shaped wood) ;
- Partnerships with other bodies, NGOs and research centres provide technical support and additional knowledge to improve our various studies and activities ;
- The setting up of new internal services and skills development (recruitments and training plan) guarantee professionalism in all areas of company activity ;
- The improvement of living (housing, health service, canteen) and working (safety) conditions affords the entire staff and their families a conducive and healthy environment ;
- Internal policies lay down the long-term guidelines defined for the various services and the entire staff by company management ;
- Company organisation and expertise are documented by means of a structured and constantly evolving system that also empowers company staff ;
- Internal evaluation of activities and corrective actions guarantee quality and constant improvement thereupon ;
- The platform for social dialogue with riparian populations and indigenous peoples ensures proactive action through permanent consultation and the resolution of any potential conflicts.

On 9 October 2008, the Bureau Veritas Certification awarded the FSC certificate for forest management and its Chain of Custody to PALLISCO for all its forests and those of its partners (6 FMUs, 341 708 ha), and the FSC certificate to CIFM for its Chain of Custody for all its wood production. All wood products proposed are "FSC-pure" (labelled "FSC 100%")

Such recognition through international certification is the culmination, at the social, environmental and economic levels, of a gradual and constructive approach to responsible forest-resource management.

For our customers, this additional distinction of our timber products is a guarantee and a plus for our operations on the most demanding markets.

Thanks to this significant achievement, PALLISCO and CIFM contribute fully to the conservation of Congo Basin forests : the onus is on us now to uphold and pursue our options.

17 October 2008,
Douala - Cameroon.

(1)Pallisco and (2)CIFM are certified
by 'Bureau Veritas Certification'

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